

# David C. Williams

Assistant Vice President, Automation

Hyper-Automation

AT&T Business Solutions



David began his career with AT&T in the Network Technology Organization, and over time has been featured on **D CEO, NBC, Fox, ABC, EBONY, Black Enterprise**, & more. During his time with the company, he has held a number of roles and assignments from Training, Data Center management, Enterprise support, Customer Experience, and Chief of Staff.

In these roles David has created deep-link HTML marketing initiatives that garner 90 million monthly impressions, led Competitive Intelligence which helped shape AT&T's Mobile First strategy, our employee discounts, has been responsible for supporting several

Fortune500 companies encompassing \$120M in revenue, and **authored two patents** for Reprogrammable RFID and bridging satellite and LTE technology.

In his current role, David is responsible for hyper-automation & emerging technology to transform Customer/Employee Experience and Cost Structure for his organization. He leads the **largest Robotics Process Automation program worldwide**. His innovations are driving change across the company as his team has developed **600+ Bots automating 70M contacts, realizing \$800M in operating income at over 5,000% ROI**. Additionally, he also invented & sponsored a decision engine driving \$200M credit reduction annually.

David holds a bachelor's degree in Marketing from Dallas Baptist University, Project Management Professional (PMP) certification, Electronics Technical Platform, Six Sigma Green Belt, and Robotics Process Automation certifications.

David is recipient of **2023 D CEO Corporate Innovator**, **2022 Tech Team of the Year** Stevie Award, **2022 NSBE Outstanding** Technical Contribution Award, 2021 Legacy Award recipient at **Black Engineer of the Year** STEM Global Conference, 2x Dream in Black winner, 2x AT&T Champion of Diversity Award winner, a proud mentor of multiple Employee Groups, & Diversity Ambassador. David's humble beginnings in the poorest corner of Dallas, TX and rise through a corporate giant is encapsulated in his recently released book entitled, **Business Model**. He enjoys continually giving back through Solar Robot Workshops to his community and abroad as he has traveled globally carrying the message that small ideas are still bright ideas. He also enjoys family activities, volunteering, fitness training, and motorcycle riding.